IT Overview

July 2024
Presented by Balaji Damodaran

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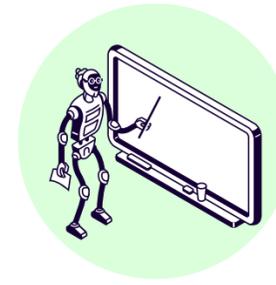
Infrastructure – Service Areas

Network
(ILLs, Firewalls Switches, Wireless Controller, Access Points)

Network Configuration, System Programming, Controls setting, Network Maintenance, 24X7 Monitoring

Class Room Technologies

Projectors, Microphones, Speakers

Communication Technologies

Collaborations: Gsuite(Gmail,GMeet)
Virtual group sessions: Zoom
Office Suite: Microsoft Office 365 (EDU)

End User Computing

Desktop/Laptop support, software installation

Our Team
Venu (Lead), Arun, Deva, Narendra, Sandeep, Rajagopal, Balaji S Ganesh, Sridhar

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Software Systems

ERP System

- Student Information System
- Academic & non-academic Administrative functions

Learning Management System

- Canvas LMS

Library Management System

- Koha Library

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Our Team
Senthil Prabhu K (Lead), Yeshwanth , Ramkumar

How to Reach Us ?

	Network/Connectivity/Desktop	Email Support	ERP Support
1st Level of Contact (L1)	Itsupport.sc@krea.edu.in	Itsupport.ttk@krea.edu.in	Erpsupport@krea.edu.in
	In-person: 1st floor Academic Block (B wing – near Faculty Lounge)		
	Remote Assistance: Any Desk		
Escalations (L2)	Infra – Venugopal.routh@krea.edu.in Software – senthil.karuppusamy@krea.edu.in		

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Wi-Fi Credentials

SSID :- **KREA_WIFI**

Password :- **Krea@321**

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Thank You 😊

KREA university

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